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DEPARTMENT OF JUSTICE
CIVIL ENFORCEMENT DIVISION

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January 28, 2013

SWEET CAKES BY MELISSA
44 NE DIVISION ST
GRESHAM, OR 97030

Re: FF0362-13
LAUREL BOWMAN

We have received the enclosed consumer complaint about your business. We understand that there are often two sides to a problem, and we would appreciate your prompt review of this matter.

We do not represent the complainant. We do, however, review all complaints to determine whether grounds exist to warrant action by us. Your response to the allegations in the complaint would help us to make that determination.

In the interest of efficiency, we prefer that you respond directly to the complainant and email a copy of your response to our office. Please include the file number shown above on the subject line of your email. Alternatively, you may respond to us by regular mail. The response you send regarding this complaint will be part of the public record maintained by the Department of Justice.

Preferred Email Address: alicia.suarez@doj.state.or.us

We would appreciate receiving your response within fifteen (15) days of receipt of this letter. Please feel free to attach any documents which you think are relevant in explaining your position. If after your response you hear nothing further from us, you may consider this matter closed.

A handwritten signature in cursive script that reads "Alicia Suarez".

Alicia Suarez
Enforcement Officer

Enclosure:
Consumer Complaint
EZ-E1

Transaction Details

In november of 2011 my fiance and I purchased a wedding cake from this establishment for her mothers wedding. We spent 250. When we decided to get married ourselves we chose to back and purchase a second cake. Today, January17, 2013, we went for our cake testing. When asked dfor a grooms name my soon to be mother in law informed them of my name. The owner then proceeded to say we were abominations unto the lord and refused to make another cake for us despite having already paid 250 dollars once and having done business in the past. We were then informed that our money was not equal, my fiance reduced to tears. This is absolutely unacceptable.

Thank You!